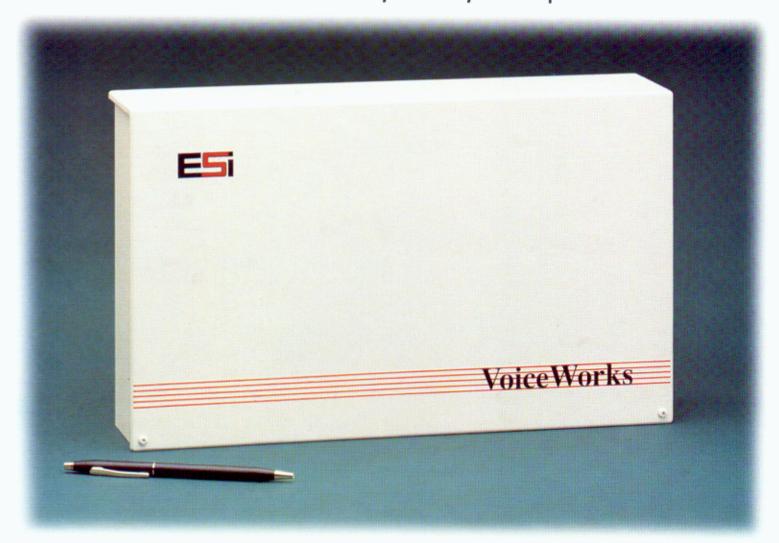
# Voice Mail that's easy on your pocketbook...



### Easy on your work day...

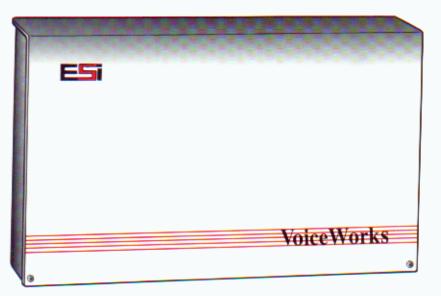
### VoiceWorks

- improves customer satisfaction and employee productivity without putting a hole in your bank account. Its unique, state-of-the-art design provides features found only on high-end systems but at a very affordable price.
- has incredibly flexible incoming call routing and message handling allowing it to be customized to process calls in the easiest, most efficient way for you to do business.
- is easy for you and your callers to use.

- Uncomplicated Set-Up and Use
- Complete Stand-Alone System (No PC Required)
- Fully Featured Voice Mail
- Award Winning Built In Auto Attendant
- Upgradable from 2 to 8 Ports
- Highest Quality Voice Reproduction
- Voice Prompted Programming and Administration
- No Maintenance Required
- Individual, Information, Group and Broadcast Mailboxes



## Voice Mail that's easy to use...



VoiceWorks is built for small and medium sized businesses—it's compact in size and is easy to install, maintain, and use.

VoiceWorks offers the sophisticated features found only on high-end, more expensive systems.

VoiceWorks improves employee productivity and customer satisfaction.

VoiceWorks reduces miscommunication by providing clear, accurate, and complete messages.

### **System Features**

- Modular Stand-Alone System
- Wall Mounted / Small FootPrint
- Connects to 2500/Single Line Port(s)
- Built in Automated Attendant
- 2 to 8 Ports of Call Processing
- Up to 30 Hours of Voice Storage Available
- Highest Grade Voice Quality (64Kb/s)
- Voice Prompted Programming (Remote or Local)
- Optional PC Based Installation Programming
- Statistics Reports
- Multiple Password Levels
- Installer / Admin / User Programming Levels

### Voice Mail Features

- Up to 600 Individual Mailboxes
- Up to 300 Guest/Info Mailboxes
- 16 Group Mailboxes
- 10 Cascade Paging Mailboxes
- Message Light Notification
- · Msg Notification to Digital/Tone Pager
- Automatic Message Purging
- Move to Another Mailbox
- Pause or Rewind of Message
- User Selectable Time & Date Stamp
- User Control of mailbox:
  Password

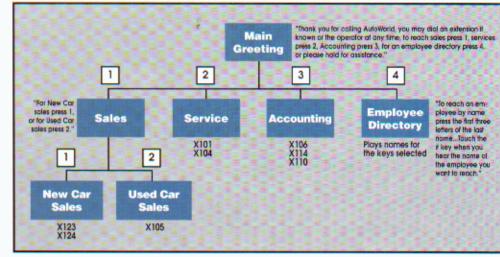
Greeting Pager



Mailbox users are guided by detailed voice prompts or can follow the handy wallet card of short-cut keystroke commands.

#### **Auto Attendant Features**

- Customized Answering of CO Lines
- 6 Menu Levels
- 40 Audiotex Branches
- 16 Extensions/Groups per Route
- Pre-recorded System Prompts
- Automatic Night Greeting (By Day of Week and Time of Day)
- Separate Greetings by Port
- Programmable Blind/Supervised
- Uniform Call Distribution Groups
- Alphabetic Directory by Name
- Departmental Directory by Name
- Operator Translation
- Operator Back-up
- Automatic Reroute Busy/No Answer
- Information Distribution
- Extension Privacy
- Automatic FAX Detection
- Automatic Disconnect Transfer



The VoiceWorks built in auto attendant provides for extensive menu choices and routing possibilities. The system provides employee directories that can be presented to the caller by name and/or by department. During call processing, if the called party is unavailable, the caller can be routed to other specified extensions, given further menu choices, or routed directly to the user's mailbox.